

WATER METER UPGRADES

The City of Hudsonville has partnered with Core & Main and VEPO Metering to implement a city-wide water meter upgrade to an Advanced Metering Infrastructure (AMI) system. This upgrade includes replacing of all water meters in the City of Hudsonville.

The replacement project begins mid-November 2024 and will run through 2025.

Property owners will receive a "notice to Schedule Appointment" from VEPO Metering. Once the notice is received, property owners will need to contact VEPO Metering to schedule their meter replacement appointment. VEPO technicians will arrive at your home during your scheduled appointment in a marked vehicle with proper identification.

Reminders:

- The technician will need access to the inside of your home.
- Know where your water meter is located in your home.
- Make sure your meter is easily accessible to the technician.
- Installation will take no more than one hour to complete. During your appointment, They will remove your old water meter and install a new water meter.
- We kindly ask that you secure your pet(s) and refrain from allowing them to interact with the technician during the installation appointment.
- Participation is mandatory for all City of Hudsonville customers.
- There is no cost to the customer for this upgrade.

New Meter Benefits:

Get 24/7 access to your water usage information.

The new AMI water meter system provides on-demand readings, compared to once every three months.

The AMI software detects water leaks. Usage alerts can also be set up to be automatically sent to the property owner when continuous water flow is identified to prevent property damage resulting from undetected leaks.

The new meters have a 20-year warranty on parts and accuracy.



SCHEDULE YOUR APPOINTMENT

Please schedule your appointment by calling 877-860-8376 to speak with a Customer Service Representative or schedule online at UtilityScheduler.com/scheduler/hudsonville.

Questions regarding the overall project can be directed to Kate Milzarski, City of Hudsonville DPW Administrative Assistant, by calling (616) 209-6046 or at kmilzarski@hudsonville.org.